

DOCOMO MAX, DOCOMO poikatsu MAX, DOCOMO poikatsu 20, and DOCOMO mini subscriptions are 5G. The indicated charge is the monthly charge for a non-fixed period subscription.

Monthly data limit	Tiered plans to suit your data usage			Unlimited ¹ Tethering is also unlimited!	Tiered plans to suit your data usage		Two plans to choose from		
	Up to 1 GB	Up to 3 GB	Unlimited ¹ Tethering is also unlimited!		Up to 20 GB	Unlimited ¹	4 GB	10 GB	
Basic charges (monthly)	¥5,698	¥6,798	¥8,448	¥11,748	¥7,898	¥9,570	¥2,750	¥3,850	
Discounts (monthly) and benefits	In case there are any DOCOMO subscribers within the same Family Discount group. It is okay even when an individual subscribes to multiple lines.								
	Minna DOCOMO Wari ²				Three lines or more: For each line -¥1,210 Two lines: For each line -¥550				
	Long-term Customer Discount ³	DOCOMO user for 20 years or more: -¥220 For 10 years or more: -¥110							
	d CARD Oshiharai Wari	d CARD PLATINUM/d CARD GOLD/			d CARD GOLD U: -¥550 d CARD: -¥220				
	docomo Hikari set discount ⁴ or home 5G Set Wari ⁴	-¥1,210					-¥1,210		
	docomo Denki set discount ⁵	-¥110					-¥110		
DOCOMO poikatsu benefits	—			■ d POINT rewards (limited period, limited usage) from eligible payments and d CARD savings with Monex, Inc. Up to 5,000 pts/month		■ d POINT rewards (limited period, limited usage) from eligible payments and d CARD savings with Monex, Inc. Up to 2,500 pts/month		—	
Basic charges after discounts and benefits (monthly)	¥2,398	¥3,498	¥5,148	¥8,448 Effective price after applying points ¥2,948[†]	¥4,818 Effective price after applying points ¥2,068[†]	¥6,490 Effective price after applying points ¥3,740[†]	¥880	¥1,980	
DAZN for docomo	DAZN for docomo allows unlimited viewing without extra charges			• Charges may continue for a certain amount of time after cancellation procedures if you cancel a DAZN subscription with a company other than DOCOMO mid-contract. For more details, see the "how do I cancel my subscription?" help page on the DAZN official website.		—		—	
amazon prime	Get up to 6 months without extra charges⁶ by registering for Amazon Prime			via DOCOMO ⁷ (total discount of ¥3,600 over 6 months)		Get up to 3 months without extra charges⁶ by registering for Amazon Prime via DOCOMO⁷ (total discount of ¥1,800 over 3 months)			
amazon	d POINT rewards from Amazon purchases connected			to your account Up to 100 pts/payment					
International roaming ⁸	Up to 30 GB/15 days free			for d POINT rewards, including Amazon Prime membership fees and e-books. This is not a benefit limited to certain plans; it can be set up for any d account holder.					
Domestic call charges	Free calls between family members¹¹ ¥22/30 seconds			for calls to non-family members		Charges		Charges	
SMS sending charges	SMS (in Japan) from ¥3.3/SMS (no charge to receive)			International SMS¹² from ¥50/SMS (tax free) (no charge to receive)				¥22/30 seconds	
Voice options	■ Kake-hodai Option ¥1,980/month Unlimited domestic calls¹³ ■ 5hun-tsuwa-muryo Option ¥880/month			Domestic calls under 5 minutes: Free^{13/14} Calls longer than 5 minutes: ¥22/30 seconds					
Other options	—			—				■ docomo mail option ¥330/month	

DOCOMO poikatsu benefits⁹ Various d CARD reward rates

■ **Rewards for eligible payments^{10, 11, 12, 13}**
With DOCOMO poikatsu MAX, d CARD PLATINUM: +10% reward¹⁴ d CARD GOLD/d CARD GOLD U: +5% reward¹⁴ d CARD: +3% reward
With DOCOMO poikatsu 20, d CARD PLATINUM: +5% reward¹⁴ d CARD GOLD/d CARD GOLD U: +2% reward¹⁴ d CARD: +1% reward
 ■ **Rewards for saving with Monex, Inc.¹⁵ d CARD savings with Monex, Inc.: +1% reward**
 9. Eligible lines: DOCOMO poikatsu MAX and DOCOMO poikatsu 20 10. The mobile phone number used for the line subscribed to DOCOMO poikatsu must be set to the d CARD PLATINUM/d CARD GOLD/d CARD GOLD U/d CARD you are using. (This does not apply to d-Barai.) 11. Some stores and d-Barai payment methods are not eligible for some rewards. For more information, please refer to the DOCOMO poikatsu website. 12. The number of points awarded (rounded down to the nearest whole number) is calculated by multiplying the total amount paid for eligible transactions by the reward rate. However, payments of less than ¥100 will not be eligible for the reward. 13. d Points (limited period, limited usage) are awarded on the 25th of the month following the eligible payment, and are valid for 93 days from the date they are awarded. 14. You must enable payment with your d CARD PLATINUM/d CARD GOLD/d CARD GOLD U credit card and register your mobile phone number. 15. You must have a d CARD savings account with Monex, Inc. to collect points (d CARD PLATINUM/d CARD GOLD/ d CARD GOLD U are eligible). Family cards are not eligible.

Further discount if you subscribe to DOCOMO poikatsu MAX!

■ **Poikatsu family benefit¹⁶ d Point (limited period, limited usage) rewards for family¹⁷ use**
[Line benefits] For each family¹⁷ line no. ^{18, 19, 20} d CARD PLATINUM: 300 pts/month d CARD GOLD/d CARD GOLD U: 100 pts/month Others: 50 pts/month
 16. Eligible lines: DOCOMO poikatsu MAX and eximo poikatsu 17. "Family" refers to lines for which you have applied for "single billing service" and "Family Discount." 18. Determined based on the number of lines in a single billing group. 19. Lines eligible to be counted: DOCOMO MAX, DOCOMO poikatsu MAX, DOCOMO poikatsu 20, DOCOMO mini, eximo poikatsu, eximo, ahamo, irumo (except 0.5 GB), Hajimete Sumaho Plan, U15 Hajimete Sumaho Plan. 20. Up to 10 lines can benefit.
[Entertainment benefits] Amazon Prime discount equivalent to up to 6 months of monthly fees, Lemino Premium discount equivalent to up to 6 months of monthly fees

[Notes] • 5G provision is limited to certain areas. • To use DOCOMO MAX, DOCOMO poikatsu MAX, DOCOMO poikatsu 20 or DOCOMO mini, you need to use a supported model. 1. Communications may be limited at times, such as when the network is congested and when transferring a large volume of data. 2. Subscription lines with billing plans that allow voice calls (excluding 2in1, Kids Keitai Plus, Kids Keitai Plan, and irumo (0.5 GB)) in the same Family Discount group will be eligible for counting and discounted monthly charges. 3. Long-term Customer Discount is available for customers with DOCOMO MAX and DOCOMO poikatsu MAX. Customers who have continually used DOCOMO's services for 20 years or more are eligible for discounts of ¥220/month from monthly charges; customers who have continually used DOCOMO's services for 10 years or more are eligible for discounts of ¥110/month from monthly charges. 4. There will be a discount from the monthly charges for each billing plan within the same Family Discount group for subscribers of docomo Hikari or the home 5G Plan. If you have both the docomo Hikari set discount and home 5G Set Wari, you cannot have two discounts, so the docomo Hikari set discount will be applied. For this discount to be applied, you must be subscribed to docomo Hikari or the home 5G Plan, and there will be a separate monthly fee. 5. If a docomo Denki paired line (a mobile phone line paired with docomo Denki) is included in the same Family Discount group, discounts will be applied to each line that is subscribed to the eligible billing plan within that Family Discount group; if the monthly charges for the lines eligible for discount are on a per-diem basis, the discounted amount for the docomo Denki set discount will also be offered on a per-diem basis. For this discount to be applied, you must be subscribed to docomo Denki, and separate charges will apply. Please check the DOCOMO website for information about charges for each area. 7. The monthly membership fee for Amazon Prime is ¥600 (incl. tax) (as of June 2025). 8. Not available in some areas. See the eligible countries/regions on the DOCOMO website (Use Your Mobile Phone Overseas) [DOCOMO MAX/DOCOMO poikatsu MAX/DOCOMO poikatsu 20] • The charge includes the sp-mode Internet connection service subscription. • When you change the billing plan from a line with discounts applied, those discounts will end. • In principle, monthly charges will not be calculated on a per-diem basis. • Data rates indicated are the maximum values based on technical standards, and the actual data rates will be slower depending on the line congestion and your communications environment, etc. • If you wish to receive a notification of usage charges every month by post, you will be charged a bill and other document issuing fee. For details, please refer to the DOCOMO website. [Various discounts] • If the monthly charge will be calculated on a per-diem basis, the discount amount will also be calculated on a per-diem basis. • Discount will stop when conditions for application of the discount are no longer met due to change in billing plan, etc. [home 5G] • To use home 5G, you will need to subscribe to the home 5G Plan and purchase a dedicated router. The device purchase price and a contract handling fee of ¥4,950 will be incurred separately. [Domestic communications charges/SMS charges] †1 "Family members" refers to the lines registered in the same Family Discount group. †2 Consumption tax is not added to international SMS. [Kake-hodai Option] †3 <Eligible calls for free domestic calls> DOCOMO/other carrier's mobile phone incoming calls, landline incoming calls, fiber optic/IP phone incoming calls, time (117), directory assistance call charges (104) (excluding phone number directory assistance charges), Disaster Emergency Message Dial (171). <Calls not eligible for free domestic calls>: Calls made/received overseas, WORLD CALL, SMS, calls to special numbers such as (0570), etc. are not covered by the flat rate and will be charged separately. For details, please refer to the DOCOMO website. †4 A call that is 5 minutes or less per call is subject to a flat-rate with an unlimited number of calls. However, if a call exceeds 5 minutes, a calling charge of ¥22/30 seconds will be applied for the excess time. • Monthly charges for the Kake-hodai Option vary depending on the subscription plan. [docomo mail option] • You need to subscribe to the docomo mail option to use docomo mail with a DOCOMO mini contract. • If you apply for this service at the same time as subscribing to DOCOMO mini from another docomo billing plan, you can continue to use your docomo mail address (@docomo.ne.jp) that you are currently using with DOCOMO MAX, etc. or docomo mail portability and your email data stored in the cloud. • If you apply for this service at any time after signing up for DOCOMO mini, the docomo email address (@docomo.ne.jp) that you used with DOCOMO MAX, etc. or docomo mail portability, and your email data stored in the cloud will not be transferred over. You will be issued an initial random address, and any email data stored in the cloud will be deleted. • Depending on the service, some services will be automatically discontinued and accumulated data (data such as photos stored in the cloud via d photo and Data Storage Box) may be deleted. See the DOCOMO website for more information (notes concerning procedures to switch to DOCOMO mini).

eximo in the notes also includes eximo poikatsu.

The indicated charge is the monthly charge for a non-fixed period subscription.

		U15 Hajimete Sumaho Plan		Hajimete Sumaho Plan
Monthly data limit		5 GB¹ until the age of 18	10 GB² until the age of 18	1 GB
		1. The available data volume from the month following the month in which the registered user reaches the age of 19 will be 1 GB/month. • If the data volume is exceeded, the data rate will be limited to a maximum of 128 kbps until the end of the current month.	2. The available data volume from the month following the month in which the registered user reaches the age of 19 will be 2 GB/month. • If the data volume is exceeded, the data rate will be limited to a maximum of 128 kbps until the end of the current month.	• If 1 GB is exceeded, the data rate will be limited to a maximum of 128 kbps until the end of the current month.
Applicable subscription		5G and Xi “crossy”		5G and Xi “crossy”
		• Please refer to the applicable conditions in the notes below the table following [U15 Hajimete Sumaho Plan].		• Please refer to the applicable conditions in the notes below the table following [Hajimete Sumaho Plan].
Basic charges (monthly)		¥1,815 ³	¥2,695 ⁴	¥1,815 ⁵
Discounts (monthly)	Minna DOCOMO Wari ⁶	—		
	d CARD Oshiharai Wari ⁷	-¥187		
	docomo Hikari set discount ⁸ or home 5G Set Wari ⁹	—		
	Hajimete Sumaho Wari	—		Max. 12 months ⁹ -¥550
Basic charges after discount (monthly)		¥1,628 ¹⁰	¥2,508 ¹¹	Max. 12 months ⁹ ¥1,078 ¹² From the 13th month onward ¥1,628 ¹²
		• When all discounts listed in the table are applied		
Domestic call charges		Free calls between family members ¹¹ Unlimited free calls for calls under 5 minutes ^{13, 14}		
SMS sending charges		SMS (in Japan) from ¥3.3/SMS (no charge to receive) International SMS ¹² from ¥50/SMS (tax free) (no charge to receive)		
Voice options		■ Kake-hodai Option (¥1,000) ¥1,100/month Unlimited domestic calls ¹³		
Other		Up to 12 months ¹⁵ 500 d POINTS (limited period and use) awarded each month	Up to 12 months ¹⁵ 1,000 d POINTS (limited period and use) awarded each month	—
		• The awarded points can be used until the end of the sixth month from the month in which the award is issued.		

6. Subscription lines with billing plans that allow voice calls (excluding 2in1, Kids Keitai Plus, Kids Keitai Plan, and irumo (0.5 GB)) in the same Family Discount group will be eligible for counting and discounted monthly charges. 7. If your charge payment method is set to d CARD (including PLATINUM/GOLD/GOLD U) on the last day of each month of use (set for the representative line in the case of a single billing group), you are eligible. 8. There will be a discount from the monthly charges for each billing plan within the same Family Discount group for subscribers of docomo Hikari or the home 5G Plan. If you have both the docomo Hikari set discount and home 5G Set Wari, you cannot have two discounts, so the docomo Hikari set discount will be applied. For this discount to be applied, you must be subscribed to docomo Hikari or the home 5G Plan, and there will be a separate monthly fee. [U15 Hajimete Sumaho Plan] <Requirements for U15 Hajimete Sumaho Plan> Conditions ① and ② below must be met. ① The subscriber who will be registered as a user with DOCOMO must be 15 or younger at the time of application. ② The application details must meet one of the conditions below. *1 Newly subscribing *2 Changing your subscription (FOMA → Xi or FOMA → 5G) *3 Changing from a billing plan applicable for Xi (limited to when the device you are using is a Kids' Keitai or a feature phone)³ 3. The amount after U15 Hajimete Sumaho ISP Wari (¥165 discount/month)* is applied to U15 Hajimete Sumaho Plan (¥1,980/month). 4. The amount after U15 Hajimete Sumaho ISP Wari (¥165 discount/month)* is applied to U15 Hajimete Sumaho Plan (¥2,860/month). ★ Subscribers to a designated ISP are eligible for U15 Hajimete Sumaho ISP Wari. U15 Hajimete Sumaho Plan requires a subscription to a designated ISP and the amount includes the monthly charge (¥330/month) in the case of sp-mode. U15 Hajimete Sumaho ISP Wari cannot be used together with Hearty Discount. Hearty Discount will be applied if the application conditions of both are met. 10. The amount after d CARD Oshiharai Wari (¥187 discount/month) is applied to the amount of 3 (¥1,815/month). 11. The amount after d CARD Oshiharai Wari (¥187 discount/month) is applied to the amount of 4 (¥2,695/month). 15. Starting from the first billing month as the first month, d POINTS (limited period and use) are granted for a maximum of 12 months. d POINTS are granted from the month after the relevant billing plan is applied. *1 Limited to when DOCOMO can confirm the current subscription status at the time of processing. *2 A contract handling fee of ¥4,950 will be incurred separately. *3 The condition is that you are subscribed to a billing plan for feature phones and the latest purchased model registered with DOCOMO is a feature phone (including a device for kids). For the applicable billing plans, please visit the DOCOMO website. • The device purchase price, call charges, etc. will be incurred separately. [Hajimete Sumaho Plan] <Requirements for Hajimete Sumaho Plan> Only available if you are changing your subscription¹ (FOMA→Xi or FOMA→5G) 5. The amount after Hajimete Sumaho ISP Wari (¥165 discount/month)** is applied to Hajimete Sumaho Plan (¥1,980/month). ★★ Subscribers to a designated ISP are eligible for

Kids Keitai Plan

• Application is possible on condition that the user is 12 or younger (same user cannot subscribe for multiple lines).

Unlimited

• Unlimited messaging (for SK-41D and KY-41C) using +Message. • The KY-41C can send and receive photos and videos using +Message, but the SK-41D does not support a camera, so photos and videos cannot be sent but can be received. • SH-03M cannot use +Message or send/receive photos and videos.

Xi “crossy”

• Kids' Keitai SH-03M, KY-41C or Kids' Keitai Compact SK-41D is required to subscribe to this plan.

¥550

Keitai Plan

100 MB

• If your data usage for the month exceeds the available limit, the data rate will be limited to a maximum of 128 kbps for sending and receiving.

Xi “crossy”

• If you use a docomo Feature Phone or Raku-Raku PHONE, you are eligible.

¥1,507 (non-fixed period subscription)

• You cannot subscribe to plans with a fixed period subscription as of Friday, October 1, 2021.

Free calls between family members¹¹ ¥22/30 seconds for calls to non-family members

SMS (in Japan) Free of charge
International SMS¹² from ¥50/SMS (tax free) (no charge to receive)

SMS (in Japan) from ¥3.3/SMS (no charge to receive)
International SMS¹² from ¥50/SMS (tax free) (no charge to receive)

■ Kake-hodai Option ¥1,980/month
Unlimited domestic calls¹³
■ Shun-tsuwa-muryo Option ¥880/month
Domestic calls under 5 minutes: Free^{13,14}
Calls longer than 5 minutes: ¥22/30 seconds

Hajimete Sumaho ISP Wari. Hajimete Sumaho Plan requires a subscription to a designated ISP and the amount includes the monthly charge (¥330/month) in the case of sp-mode. Hajimete Sumaho ISP Wari cannot be used together with Hearty Discount. Hearty Discount will be applied if the application conditions of both are met. 9. Discounted for up to 12 months with the initial month that the discount is applied counted as the first month. 12. The amount after Hajimete Sumaho Wari (¥550 discount/month for up to 12 months) and d CARD Oshiharai Wari (¥187 discount/month) are applied to the amount of 5 (¥1,815/month). † A contract handling fee of ¥4,950 will be incurred separately. • The device purchase price, call charges, etc. will be incurred separately. • Minna DOCOMO Wari cannot be applied for subscribers to U15 Hajimete Sumaho Plan or Hajimete Sumaho Plan. However, the plans will be subject to counting for Minna DOCOMO Wari. • Please visit the DOCOMO website for details. [Various discounts] • If the monthly charge will be calculated on a per-diem basis, the discount amount will also be calculated on a per-diem basis. • Discount will stop when conditions for application of the discount are no longer met due to change in billing plan, etc. [home 5G] • To use home 5G, you will need to subscribe to the home 5G Plan and purchase a dedicated router. The device purchase price and a contract handling fee of ¥4,950 will be incurred separately. [Domestic communications charges/SMS charges] †1 “Family members” refers to the lines registered in the same Family Discount group. 13. If the call exceeds 5 minutes, a call charge of ¥22 for every 30 seconds will be incurred. 14. Separate charges will be incurred for calls made or received while overseas, WORLD CALL, Short Message Service (SMS), calls to the numbers of connection services provided by carriers other than DOCOMO such as calls to 0570 and 0180 numbers, calls made to special number 188, phone number directory assistance, calls made to satellite phones, etc. †2 Consumption tax is not added to international SMS. [Kake-hodai Option] †3 <Eligible calls for free domestic calls> DOCOMO/other carrier's mobile phone incoming calls, landline incoming calls, fiber optic/IP phone incoming calls, time (117), directory assistance call charges (104) (excluding phone number directory assistance charges), Disaster Emergency Message Dial (171). <Calls not eligible for free domestic calls> Calls made/received overseas, WORLD CALL, SMS, calls to special numbers such as (0570), etc. are not covered by the flat rate and will be charged separately. For details, please refer to the DOCOMO website. †4 A call that is 5 minutes or less per call is subject to a flat-rate with an unlimited number of calls. However, if a call exceeds 5 minutes, a calling charge of ¥22/30 seconds will be applied for the excess time. • Monthly charges for the Kake-hodai Option vary depending on the subscription plan.

Useful Internet service for your home

home 5G provides a Wi-Fi environment with easy set up!¹



• To use home 5G, you need to subscribe to home 5G Plan and purchase a dedicated device.

• 5G communications are limited to within the 5G area.

Please check the 5G service area on the Service Area Map (in Japanese only) on the DOCOMO website. Data rates depend on the availability of communication services at the location where the equipment is installed.

home 5G Plan monthly charge

¥5,280²

home 5G Set Wari



HR02³

Furthermore, when combined with a smartphone, you can receive a permanent discount of up to **¥1,210/month⁴** on your smartphone bill!

¹ Wi-Fi is a trademark or registered trademark of Wi-Fi Alliance. ¹ 5G provision is limited to some areas. For details on areas, please refer to Service Area Map (in Japanese only) on the DOCOMO website. This service is also available in 4G areas. Due to the nature of the radio waves used by 5G communications, it is difficult for signals to penetrate buildings compared to 4G, so 4G communications may be used instead of 5G even within the 5G service area. ² The monthly charge on and after July 1, 2025. To use home 5G, you will need to subscribe to the home 5G Plan and purchase a dedicated router, which is subject to a separate device fee. In addition, a contract handling fee of ¥4,950 will be charged. ³ As this is a discretionary price, contact a retailer such as a docomo Shop or d garden for details. ⁴ Subscribers of DOCOMO MAX, DOCOMO poikatsu MAX, DOCOMO poikatsu 20, and DOCOMO mini within the same Family Discount group who are docomo Hikari and home 5G Plan subscribers are eligible for a discount of ¥1,210 per month from their monthly charges. Subscribers of eximo poikatsu, eximo, irumo (3 GB/6 GB/9 GB), 5G Gigaho Premier, 5G Gigaho, 5G Gigalight (over 3 GB), Gigaho Premier, Gigaho, and Gigalight (over 3 GB) are eligible for a discount of ¥1,100 per month. You are not eligible if you have a 5G Gigalight or Gigalight contract and you use 1 GB or less of data. If both docomo Hikari and home 5G Plan exist within the same Family Discount group, the docomo Hikari set discount will be applied. The discount will also be calculated on a per-diem basis if the monthly fee is calculated on a per-diem basis. • The charges for 5G Gigalight and Gigalight and the relevant discount amounts for docomo Hikari set discount and home 5G Set Wari will change automatically in accordance with the subscription plan and monthly data volume. • home 5G cannot be used at addresses other than the registered installation address. You will need to change your installation address if you wish to use the service at an address other than your registered installation address.

Family Discount

Domestic calls among family members⁵ are free⁶.

Domestic calls other than between family members⁵ will incur a charge of ¥22 for every 30 seconds.⁶

⁵ "Family members" refers to the lines registered in the same Family Discount group. ⁶ Separate charges will be incurred for SMS message sending.

A Family Discount group of your relatives can be created regardless of whether they live together or separately as long as they are third-degree or closer relatives*.

An application for an additional Family Discount line is also easy⁷.

⁷ The relationship with the Family Discount main line subscriber will be verified. For a person with a different family name or different address than the subscriber of the main line, the consent of the subscribers of the main line and sub line needs to be verified by letter of consent or over the phone.

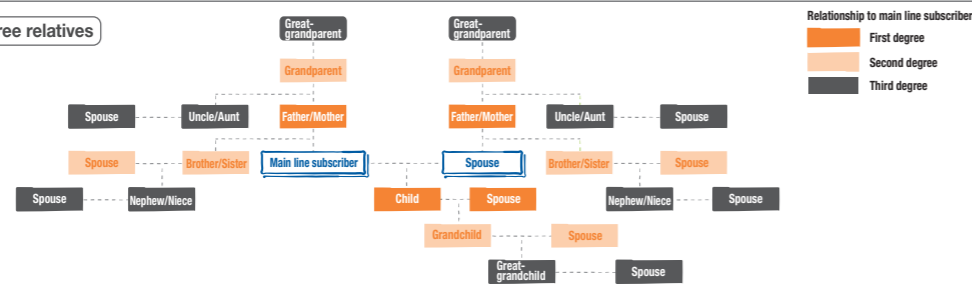
Also applicable for common-law marriage and same-sex partnerships!

Even relatives who live faraway are OK!

From great grandpa/great grandma, uncles/aunts, nephews/nieces, even great grandchildren, any third-degree or closer relative are OK for up to 20 lines!



Diagram of third-degree relatives



* The definition of family members up to third-degree relatives specified by DOCOMO includes the case of persons who wish to be married to each other and are living together as a married couple regardless of whether they are married by law (in other words, common-law marriage and same-sex partnerships).
 • Application and changes to Family Discount can be made by the subscriber, after confirming the consent of all the members registered in the Family Discount group.
 • Free calls between family members does not apply to calls from DOCOMO mini, irumo and ahamo subscribed lines, but calls from the same Family Discount group line with a subscription to DOCOMO MAX, etc. to DOCOMO mini, irumo and ahamo subscribed lines are free.

Effective speeds

The effective speed of 5G was measured in 10 cities nationwide from January to March 2025 based on guidelines concerning effective speeds established by the Ministry of Internal Affairs and Communications. The results indicate that half of the speeds were within this range, which is close to the median. As the results were measured in 10 cities nationwide, effective speeds may vary depending on your location, time of day, and communication environment. Please visit the DOCOMO website for specific figures and other details.

<https://www.docomo.ne.jp/area/5g/>

	Receiving	Sending
Android™	70 Mbps ~ 353 Mbps	10 Mbps ~ 30 Mbps
iOS	63 Mbps ~ 366 Mbps	10 Mbps ~ 33 Mbps

[About universal service charge incurred]

The universal service system is a system that requires all telecommunications carriers to partially bear the expenses necessary to maintain the provision of universal services (landline telephones, public telephones, and emergency calls) provided by NTT East and NTT West based on the number of phone numbers. In light of the purpose of the universal service system, DOCOMO charges a universal service charge based on the number of phone numbers you use. • However, numbers starting with 020 are excluded. • For details, please visit the DOCOMO website at https://www.docomo.ne.jp/corporate/disclosure/universal_service/.



(in Japanese only)

Unless otherwise specified, eximo also includes eximo poikatsu.

• For details on the provision conditions for ahamo customers, please visit the DOCOMO website or ahamo website.

Options you can choose to match your usage situation

I want to save money on calls¹ to people other than my family²
 You can choose options according to your call volume!

Kake-hodai Option

+¥1,980/month, you can make unlimited domestic calls!³

5hun-tsuwa-muryo Option

+¥880/month, domestic calling charge will be free, per call under 5 minutes!^{3,4}

Voice Option Flat Rate Discount (Voice Mail/Call Waiting)

If you subscribe to either a voice mail or a call waiting option, or both, within the same month when you subscribe to the Kake-hodai Option or the 5hun-tsuwa-muryo Option (starting from July 1, 2023), you will receive a discount on the monthly charge for either or both.^{5,6}

Voice Mail Service

¥330/month

Call Waiting Service

¥220/month

▶ Free! You must apply for Voice Mail and Call Waiting separately while subscribing to Kake-hodai Option and 5hun-tsuwa-muryo Option (starting July 1, 2023).

¹ Available to customers who are currently subscribed to DOCOMO MAX, DOCOMO poikatsu MAX, DOCOMO poikatsu 20, DOCOMO mini, eximo poikatsu, eximo, irumo, 5G Gigaho Premier, 5G Gigaho, 5G Gigalight, Gigaho Premier, Gigaho, Gigalight and Keitai Plan. ² "Family" members refer to the lines registered in the same Family Discount group. ³ <Eligible calls for free domestic calls> DOCOMO/other carrier's mobile phone incoming calls, landline incoming calls, fiber optic/IP phone incoming calls, time (117), directory assistance call charges (104) (excluding phone number directory assistance charges), Disaster Emergency Message Dial (171). <Calls not eligible for free domestic calls> Calls made/received overseas, WORLD CALL, SMS, calls to other companies' connection services with charges set by other companies such as the numbers starting with (0570) (0180) (0067), etc., (188) special numbers, (104) phone number directory assistance charges, satellite/satellite maritime phones, phone numbers designated by DOCOMO (phone numbers that continue to connect for a long time or a large number of calls for a certain period of time by mechanical calls), etc. are not covered by the flat rate and will be charged separately. ⁴ A call that is 5 minutes or less per call is subject to a flat-rate with unlimited number of calls. However, if a call exceeds 5 minutes, a calling charge of ¥22/30 seconds will be applied for the excess time. • If you subscribe to Hajimete Sumaho Plan or U15 Hajimete Sumaho Plan, you can use Kake-hodai option for plus ¥1,100/month. Please refer to pp. 01-04 for details about Kake-hodai option (¥1,100/month). ⁵ If you subscribe to or cancel Voice Mail or Call Waiting in the middle of a month, the applicable discount will be prorated according to the number of days Voice Mail or Call Waiting is used. ⁶ Discounts do not apply to subscriptions to the Kake-hodai Option (¥1,100/month).

I want to add an accessory terminal

One Number Service

Smartphone numbers can be shared with accessory devices for ¥550/month. You can make and receive calls using accessory devices such as smartwatches alone.

Multi-Device Option

You can share data with up to five accessory devices for an additional ¥550/month to One Number Service. A contract for One Number Service is required.

• To use this service, you will need a smartphone or accessory device that is compatible with One Number Service, as well as a subscription to a billing plan designated by DOCOMO.
 • You must also sign up for One Number Service if you sign up for the Multi-Device Option. • Please refer to the DOCOMO website for further information about conditions for compatible products and specified billing plans.

Options you can choose to match your data usage

I want to prevent overuse

Upper Limit Setting Option

Applicable plan: DOCOMO MAX, DOCOMO poikatsu 20, eximo, 5G Gigalight, Gigalight
 • If you subscribed to Gigalight on or before September 30, 2019, you are not eligible.
 • If you are subscribed to DOCOMO poikatsu MAX or eximo poikatsu, you are not eligible.

When your data usage reaches the limit for any step, the speed limit is automatically applied and billing is capped at the set step rate to prevent overuse.

• Upper Limit Setting Option will continue to apply in the following months unless cancellation is requested.

I want to be notified when I reach my data limit

Data Volume Notice Service

You will be notified via e-mail when the volume of data used has reached the data volume DOCOMO specifies.

DOCOMO MAX: 200 MB before/after reaching available data volume • Only when Upper Limit Setting Option is applied.
 DOCOMO poikatsu 20: 200 MB before/after reaching available data volume • Only when Upper Limit Setting Option is applied.
 DOCOMO mini: 1 GB before/after reaching available data volume irumo (0.5 GB): 200 MB before/after reaching available data volume irumo (3 GB/6 GB/9 GB): 1 GB before/after reaching available data volume Gigaho Premier and Gigaho: 1 GB before/after reaching available data volume 5G Gigalight and Gigalight: 200 MB before/after the Step change and 1 GB before/after reaching available data volume Hajimete Sumaho Plan and U15 Hajimete Sumaho Plan: 200 MB before/after reaching available data volume Keitai Plan: 50 MB before/after reaching available data volume

• You will be notified via e-mail when DOCOMO confirms the volume of data used. Since the data volume may differ from the actual volume of data used by timing of notification, please use the service only as a guide.

I ran out of data and want to add more

Speed Mode

• DOCOMO MAX, DOCOMO poikatsu MAX, DOCOMO poikatsu 20, eximo poikatsu, eximo, 5G Gigaho Premier and 5G Gigaho are not supported.

You can set a limit on increases to data available at the normal rate in increments of 1 GB up to 10 GB, or set no limit at all.⁷ This is convenient because it does not require frequent additional settings.

Additional 1 GB Option

• DOCOMO MAX, DOCOMO poikatsu MAX, DOCOMO poikatsu 20, eximo poikatsu, eximo, 5G Gigaho Premier and 5G Gigaho are not supported.

You can increase the data volume available at the normal rate at any time in 1 GB (¥1,100) increments. Recommended for those who want to add data frequently.

⁷ The increased data volume set with Speed Mode will continue to apply in the following months unless cancellation is requested.

[Notes] If you subscribed on or after October 1, 2019, you are eligible for these billing plans. The discount conditions, etc. differ if you subscribed on or before September 30, 2019.

You can earn points every day
with d POINTS and d-Barai!
The savings add up every day!

Present your d POINT CARD to receive up to **2%**

pay with d-Barai to receive up to **2%**

d POINTS The more you use, the more you earn, the more benefits you receive in daily life!

- You can earn d POINTS³ with any of d POINT CARD^{4,5}, d-Barai^{6,7,8,9,10}, d CARD¹¹, and DOCOMO services¹².
- Earn and use d POINTS^{3,14,15,16} at an economical rate in a variety of everyday situations, such as when shopping at physical and online stores and paying for DOCOMO mobile phones, docomo Hikari, docomo Denki, docomo Gas, and DOCOMO services.

Scan for more information.



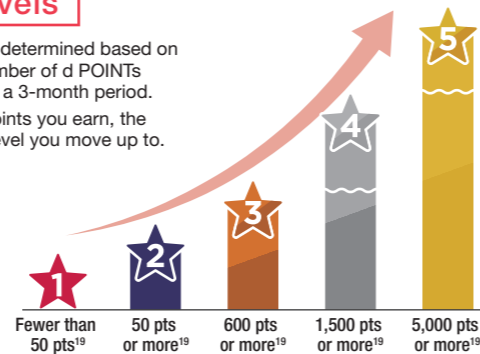
(in Japanese only)

d POINT CLUB member levels

Level	Level criteria	Point Bairitsu Up Tokuten	d-Barai Benefits	Pay with d POINTS Benefit (limited time)
	Total points earned over the past 3 months	d POINT member stores point reward rate	d-Barai reward rates for physical shopping. The rates in () show the reward rates for d-Barai benefits.	Additional points allocated according to the payment using d POINTS for DOCOMO mobile phone charges, etc. ¹⁷
Five stars	5,000 pts or more	×2	2.0% (+1.0%) ¹⁸	+5.0%
Four stars	1,500 pts or more	×1.5	1.5% (+0.5%) ¹⁸	+2.0%
Three stars	600 pts or more	×1.5	1.1% (+0.1%) ¹⁸	+1.0%
Two stars	50 pts or more	×1.5	-	-
One star	-	×1	-	-

Five levels

- Your level is determined based on the total number of d POINTS earned over a 3-month period.
- The more points you earn, the higher the level you move up to.



Enjoy more benefits linked to your d POINT CLUB membership level!

- Check out the "d POINT CLUB" site for more details.



(in Japanese only)

1. When a 5-star d POINT cardholder makes a purchase at a d POINT member store with a basic reward rate of 1% (1 point for every ¥100 (tax included) spent). Point Bairitsu Up Tokuten is subject to conditions and a maximum reward amount. Some purchases are not eligible. 2. For a 5-star d POINT cardholder, d-Barai basic reward rate/d-Barai d CARD payment benefits: Points are awarded for every ¥200 yen (tax included) spent. d-Barai benefits are subject to conditions and a maximum reward amount. Some purchases are not eligible. 3. Please refer to the website of each service. 4. You can earn d POINTS and redeem them for payment at supermarkets, convenience stores, and other d POINT member stores (physical and online stores) by presenting your d POINT CARD. Mobile d POINT CARD is also available with the "d POINT CLUB" app for smartphone users. 5. Some stores and products (drug prescription, etc.) are not eligible for some rewards. 6. A cashless payment service providing speedy and convenient payment by smartphone when shopping. You can earn d POINTS and redeem them for payment at d-Barai member stores (physical and online stores). 7. d POINTS are not awarded if the d-Barai payment method is set to a credit card other than a d CARD. 8. From around August 2025, d POINTS will not be awarded if the d-Barai payment method is set to a combined phone payment and phone charge payment method is set to a credit card other than a d CARD. You will be informed on the d-Barai website when the date this comes into effect is confirmed. 9. Some member stores and shops are not eligible for d POINTS (including d CARD payment benefits). 10. d POINTS (including d CARD payment benefits) may not be awarded depending on the products and services offered by member stores. 11. d CARD is a convenient and economical card that combines a credit card, e-money iD, and d POINT CARD. 12. Some services are not eligible for d POINTS. 13. d POINTS are available only for "d POINT CLUB" members. For details, please visit the "d POINT CLUB" site (in Japanese only). 14. User information registration is required to redeem d POINTS for payment at d POINT member stores. 15. You can earn d POINTS and redeem them for payment by presenting a d POINT CARD at physical d POINT member stores and by linking with a d account at online d POINT member stores. 16. d POINTS (limited period, limited usage) will also be available for use from January 10, 2024. A network PIN and d account are required. The points are applied to the usage charges of the line for which application was made after various discounts (including Monthly Support) have been applied. There are some charges to which the points cannot be applied. For further information on the conditions of use, please visit the "d POINT CLUB" site. Applications to use d POINTS cannot be cancelled or changed. d POINTS cannot be applied to usage charges paid at a docomo Shop/d garden upon cancellation of the line. Also, d POINTS will not be refunded in such a case. 17. The amount of Pay with d POINTS benefit is rounded down to the nearest whole number and is applied to the billing amount two months after the month the application is made. For example, if a five-star level customer applies 1,000 points in month N, 1,000 points will be applied to the month N+1 bill, and an additional 50 benefit points will be applied to the month N+2 bill. If the amount of points applied exceeds the billed amount, the excess points will be applied over subsequent months (up to 6 months). The benefit points can be additionally allocated from two months after the month in which the application is made. The Pay with d POINTS benefit is offered for a limited time only. The end date of the benefit will be announced on the "d POINT CLUB" site at least three months before it ends. 18. To apply for d-Barai benefits, (1) you must set d CARD as the payment method for d-Barai, or (2) set d CARD as the payment method for your DOCOMO mobile phone charges. Some products and services are not eligible. The 2.0%/1.5%/1.1% rates are the combined d-Barai basic reward rate of 0.5% (1 point for every ¥200) plus the 0.5% d CARD payment benefit (when the d-Barai payment method is set to d CARD) and d-Barai benefits. 19. Number of d POINTS earned (total over 3 months) [Point Bairitsu Up Tokuten] * Additional d POINTS (limited period, limited usage) for this reward are earned depending on the membership level in addition to the base d POINTS awarded at member stores. Amounts after the decimal point are rounded down when calculating the points to award. * The upper limit for earning points with Point Bairitsu Up Tokuten is 15,000 points per month. * The rate for earning base d POINTS differs depending on the member store. * There are also some member stores that are not applicable for earning additional d POINTS for this reward. * Additional d POINTS for this reward are earned at the same timing as base d POINTS earned for purchases, but they may be awarded late because the timing that they are awarded differs depending on the store. To check whether they have been awarded, please visit the "d POINT CLUB" site, etc. * If the awarding of base points is cancelled by a member store, the additional points for this reward will also be cancelled. * User information registration for d POINT CARD is required as a precondition to earn additional d POINTS for this reward. If you cancel your "d POINT CLUB" membership or delete your user information registration or cancel your registration for the d POINT CARD being used, points will not be awarded. * If DOCOMO determines that you have, for example, violated the terms of use, you may be deemed ineligible to earn additional points for this reward and the awarded points may be cancelled.

docomo Hikari set discount²⁰ & home 5G Set Wari²⁰

Get monthly discount of up to ¥1,210/month per smartphone line forever!
Even family living faraway²⁰ are OK!



Discounts available for smartphones of all family members²⁰
if subscribing to a set with home Internet plan or home router!

If there is docomo Hikari or home 5G within the same Family Discount group, with docomo Hikari set discount²⁰ or home 5G Set Wari²⁰

20. Subscribers of DOCOMO MAX, DOCOMO poikatsu MAX, DOCOMO poikatsu 20, and DOCOMO mini within the same Family Discount group who are docomo Hikari and home 5G Plan subscribers are eligible for a discount of ¥1,210 per month from their monthly charges. Subscribers of eximo poikatsu, eximo, irumo (3 GB/6 GB/9 GB), 5G Gigaho Premier, 5G Gigaho, 5G Gigalight (over 3 GB), Gigaho Premier, Gigaho, and Gigalight (over 3 GB) are eligible for a discount of ¥1,100 per month. You are not eligible if you have a 5G Gigalight or Gigalight contract and you use 1 GB or less of data. If both docomo Hikari and home 5G Plan exist within the same Family Discount group, the docomo Hikari set discount will be applied. The discount will also be calculated on a per-diem basis if the monthly fee is calculated on a per-diem basis. [home 5G] * To use home 5G, you will need to subscribe to the home 5G Plan and purchase a dedicated router, which is subject to a separate device fee. In addition, a contract handling fee of ¥4,950 will be charged.

Please refer to pp. 01-04 for discount amounts of docomo Hikari set discount and home 5G Set Wari.

[About telephone relay service fee incurred]

The telephone relay service system is a system for telecommunications carriers that provide landline phone, mobile phone, IP phone, and other services to bear the expenses necessary to maintain the provision of the telephone relay service as public infrastructure based on the number of phone numbers. In light of the purpose of the telephone relay service system, DOCOMO has charged a telephone relay service fee based on the number of phone numbers you use. * However, numbers starting with 020 are excluded. * For details, please visit the DOCOMO website at <https://www.docomo.ne.jp/corporate/disclosure/telephonerelay/>.



(in Japanese only)

ahamo

30 GB ¥2,970/month¹

Unlimited free domestic calling for calls under 5 minutes^{2,3}

Compatible with DOCOMO's 5G/4G network

Free tethering

Can be used overseas straightaway⁴

If you find 30 GB not enough!

with the Oomori-option

ahamo Oomori

110 GB ¥4,950/month⁵

For people who want to use 110 GB at low rates

ahamo poikatsu

110 GB ¥2,750/month*

* Effective price with purchases of more than ¥40,000 a month using d-Barai^{6,7,8} or d CARD.^{6,9,10}

<p>30 GB ¥2,970/month¹</p>	+	<p>80 GB ¥1,980/month</p>	+	<p>¥2,200/month</p>	-	<p>Up to 4,000 pts/month (tax free)</p> <p>• When you use a d CARD or d-Barai for ¥40,000/month</p>
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Exclusively for ahamo users¹¹

ahamo Hikari

1 Gbps

Monthly charge (for a 2-year subscription)

Condominium

¥3,630/month¹²

Detached house

¥4,950/month¹²

10 Gbps • Available in some areas only.

Monthly charge (for a 2-year subscription)

For both condominiums and detached houses

¥5,610/month¹²

* A router that supports OCN Virtual Connect is required to use ahamo Hikari.

Quickly apply online!



Official site (in Japanese only)

After subscribing to ahamo, use the app for even more convenience!



Android (in Japanese only)



iOS (in Japanese only)

Check out ahamo Hikari for more details



(in Japanese only)

• docomo e-mail service is not available. • Some services cannot be used with ahamo. • The availability period for the data volume additionally purchased is until the end of the month in which purchased. • ahamo is a plan handled online, from application to support after subscribing. If you wish to receive support at a docomo Shop/d garden, etc., please use ahamo Web Application Support¹⁴ (¥3,300) or ahamo Web Procedure Support¹⁴ (¥3,300). To apply, you will need to perform the operation on your mobile phone or other device. Also, initial setup of your mobile phone or other device, data transfer, etc. are out of the scope of this support. If you wish to receive assistance for the initial setup of your mobile phone or other device and data transfer, please apply separately for Initial Setup Support (paid service). 13. This is a service to provide actual assistance while listening to your wishes when you subscribe via the ahamo site. 14. This is a service to provide actual assistance while listening to your wishes when you perform various procedures via the ahamo app or ahamo site. 1. The device purchase price and call charges are incurred separately. 2. Separate charges will be incurred for sending to SMS, connection services provided by carriers other than DOCOMO, etc. 3. If a call exceeds 5 minutes, a call charge of ¥22 for every 30 seconds will be incurred. 4. While abroad, the data rate will be limited to a maximum of 128 kbps for sending and receiving at midnight Japan time after 15 days from the day of the first use of data overseas (Japan time). Please note that this limit will not be lifted until you return to Japan and use data, even if you purchase additional available data. 5. When adding 80 GB (¥1,980/month) to ahamo's 30 GB (¥2,970/month), [ahamo poikatsu] 6. d POINTS (limited period, limited usage) will be awarded at the end of the month after the eligible payment is made, and are valid for 93 days from the day they are awarded. If there are benefits (d POINTS) from sales reflected after the points reward day in the following month, the period of validity (93 days from the day they are awarded) will be reduced by the length of the delay. If the eligible payment is made with a d CARD PLATINUM/d CARD GOLD/d CARD GOLD U/d CARD and the payment is cancelled, the points awarded will be subtracted from eligible payments made from the following month onward. You can check your d POINT acquisition history on the "d POINT CLUB" site. 7. Points will not be awarded for amounts paid using d-POINTS (even if you pay using d-Barai), amounts paid using coupons, amounts paid using Mobile Suica reloads, or invoice payments (public utilities charges, Unified Local Tax QR Codes, etc.). Note that some stores are also ineligible for points rewards. 8. * Only applicable if your d-Barai payment method is set to combined phone payment, d CARD payment, or d-Barai balance payment. Note that from around August 2025, if you are paying using combined phone payment, you will not be awarded points if your payment method for lines subscribed to this billing plan is set to a credit card other than your d Card. Please confirm when this comes into effect on the ahamo poikatsu website. 9. Applicable to payments eligible for regular point collection using a d CARD (1 point per ¥100 (incl. tax)), docomo Denki usage fees, docomo Gas usage fees, and d CARD savings with Monex, Inc. Monthly DOCOMO mobile phone usage fees, annual membership fees, various handling fees, e-money/prepaid card reloads, THEO+ docomo, etc. are not eligible for rewards. 10. On the day the eligible payment is made, the mobile phone number used for the line subscribed to this billing plan must be set to your d CARD PLATINUM/d CARD GOLD/d CARD GOLD U/d CARD (your card/family card). • d CARD PLATINUM has an annual fee of ¥29,700 (incl. tax); d CARD Gold has an annual fee of ¥11,000 (incl. tax); d CARD GOLD U has an annual fee of ¥3,300 (incl. tax), and d CARD has no annual fee. Those who wish to use a d CARD PLATINUM/d CARD GOLD/d CARD GOLD U/d CARD will be subject to a prescribed assessment for that card. [ahamo Hikari] 11. To subscribe to ahamo Hikari, you must have a paired line (mobile phone line subscribed to ahamo). Accounts in corporate names and minors cannot subscribe to ahamo Hikari. 12. In the case of a non-fixed period subscription, ahamo Hikari 1 Gbps: condominium type ¥4,730/month; detached house type ¥6,600/month; ahamo Hikari 10 Gbps (for both condominium and detached house): ¥7,260/month. • For ahamo Hikari 10 Gbps, a router that supports 10 Gbps is required for an Internet connection with a maximum communication speed of 10 Gbps. • The various operations that need to be performed using your mobile phone or other device including data transfer must be performed by the subscriber. In addition, DOCOMO does not provide consultation about service details at the docomo Information Center.

• ahamo is a registered trademark of NTT DOCOMO, INC. • Android is a trademark or registered trademark of Google LLC. • iOS is a trademark or registered trademark of Cisco in the United States and other countries, and is used under license. • The specifications, charges, application method, etc. of products described in this catalog are subject to change without notice. This information is valid as of September 10, 2025.

* For details on the provision conditions for ahamo customers, please visit the DOCOMO website or ahamo website.

WORLD CALL

iPhone Smart-phone Tablet docomo Feature Phone (sp-mode) docomo Feature Phone (i-mode)

- No monthly charge
- Application required
- Apply online/by phone

Making international calls from Japan

How to use (e.g., to call New York)

International prefix number **010**² or Press and hold **0** to display "+"³

Country code **1** Area code (city code)⁴ **212** Phone number **△△△-△△△△** Call

Example of voice/data communications charges <for every 30 seconds>

	Voice calls		International Videophone	
	USA	South Korea	Hong Kong	Italy
Weekdays 8 a.m. to 7 p.m.	¥34	¥57	¥124	¥203
Weekdays 7 p.m. to 8 a.m./Weekends & Holidays	¥31	¥49		

2. Calls can also be made by replacing 010 with "009130-010" when dialing. 3. Procedure to display "+" varies depending on the model. Please refer to the user's manual for details. 4. When the other party's mobile phone number or area code (city code) begins with zero, please exclude the zero when dialing, except for some countries and regions (such as Italy).
* Consumption tax will not be added for the voice/data communications charges of international services.

1. Only supported with devices capable of voice communications.

International SMS

iPhone Smart-phone Tablet docomo Feature Phone (sp-mode) docomo Feature Phone (i-mode)

Send SMS messages to local mobile phones overseas from Japan.

How to use

SMS sending screen

+ + Country code + Mobile phone number ▶ Input text and send

Communications charges

Sending	Receiving
The charge per message is ¥50 to ¥500 depending on the number of characters sent. (The number of characters that can be sent per message differs depending on the model and app used.)	Free

* Consumption tax will not be added for the voice/data communications charges of international services.

1. Only supported with devices capable of voice communications.

Information

DOCOMO website

From a smartphone, docomo Feature Phone (sp-mode), or PC

www.docomo.ne.jp/english



Inquiries

For inquiries in foreign languages

Dedicated number for DOCOMO mobile phones (toll free)

☎ 15770 • Not available from a landline phone, etc.

From a landline phone, etc.

☎ 0120-005-250 (toll free)

* May not be accessible from some IP phones. • We only accept inquiries from calls with the phone number displayed. Please note that calls from hidden numbers will not get through.

Business hours: 9 a.m. to 8 p.m. (open all year round)

Service available in: 1 English 2 Portuguese 3 Chinese 4 Spanish

Foreign Language Support

All docomo Shops/d gardens provide this support service* through interpreters, to enable foreign language speaking customers to stop by freely and comfortably.

*The shop staff calls up an interpreter by phone and the conversation is carried out by passing the phone to and from the customer.

*Interpreters are available for the four languages of English, Portuguese, Chinese, and Spanish.

[Hours available]

9 a.m. to 8 p.m. (including Saturdays, Sundays, and national holidays)

*Service is only available within shop business hours.

Fly abroad with your smartphone!
Fully enhanced with DOCOMO's international services!

WORLD WING

iPhone iPad Smart-phone Tablet Router docomo Feature Phone (sp-mode) docomo Feature Phone (i-mode)

- No monthly charge
- Application required
- Apply online/by phone



We are expanding to more areas that support 5G and LTE. Enjoy the comfort of high-speed data communications in over 150 countries and regions worldwide.

Enjoy your journey abroad with DOCOMO services!

Supported countries and regions for the overseas packet flat-rate services have expanded significantly!

Available in over 200 countries and regions worldwide! Countries and regions supporting LTE high-speed communications are also expanding!

1. The LTE service is supported in over 150 countries and regions. It may not be available depending on overseas telecommunications carriers, areas, and models used.
* Check each service for details on compatibility conditions and supported models.

Sekai Sonomama Giga

iPhone iPad Smart-phone Tablet Router docomo Feature Phone (sp-mode)

- Application required
- Apply online/by phone

* Customers using docomo Feature Phone (i-mode) cannot use this service.

Sekai Sonomama Giga is a service that allows you to use the data from your data plans subscribed in Japan, even when you are travelling abroad.

No worries

No charges until activation!
Data communications stop automatically after the usage time has ended.

Save money

Available from about ¥746/day*
(limited areas)

* Daily charges vary depending on the number of days of use.

Convenient

All you need is your smartphone!
Share your data connection by tethering to your tablet etc. too!

Rates

You can freely choose how long to use the service, by the hour or by the day (up to 30 days).

Plan	Flat rate
Country/Region Limited Discount Plan (covers over 70 countries/regions)	¥200/hour, from about ¥746/day* * Daily charges vary depending on the number of days of use.
Standard Plan (covers over 200 countries/regions)	¥200/hour, about ¥980/day

* See the DOCOMO website for details on covered countries/regions and flat-rate charges. • Outside of Japan, no charge will be incurred until activation. After activation, data communications will stop when the usage time elapses, and there will be no additional charges until reactivation. • If you move to a country/region only covered by the Standard Plan after beginning use of the Country/Region Limited Discount Plan, data communications will be stopped (counting of usage time will continue without stopping). If you wish to use the Standard Plan, you will need to start using it in the destination country, and you will be charged a new flat-rate fee.

How to use

1 Reservations made in Japan via the DOCOMO Overseas Usage app or the dedicated website

2 Turn on Data Roaming in the country/region where you plan to start using the service. Data communication will start automatically when you are scheduled to start using the service.

* Before using this service, make sure to update the software and start using when software is updated to its latest version. Please check user's manual for operation instructions of each model.
• DOCOMO Overseas Usage application is in Japanese only.
• You can also start using the service at your location without making a reservation.

[Requirements] Subscriptions to WORLD WING, Internet connection service provided by sp-mode, mopera U, or Business mopera Internet, and either a domestic DOCOMO poikatsu 20, DOCOMO mini, eximo, irumo, 5G Gigaho Premier, 5G Gigaho, 5G Gigalight, Gigaho Premier, Gigaho, Gigalight, 5G Data Plus, Data Plus, Keitai Plan, Hajimete Sumaho Plan, U15 Hajimete Sumaho Plan, Packet Pack, packet flat-rate service, Xi data communication dedicated plan, or FOMA flat-rate data plan are required.

[Applicable communications] All data communications used in Sekai Sonomama Giga supported countries and regions

Not applicable: Voice calls, Videophone calls, SMS, etc.

Sekai Sonomama Giga uses data volume of the data plans you are subscribed to in Japan. If the data volume of your subscription plan is exceeded while using Sekai Sonomama Giga, the data rate will be limited until the end of the current month just as in Japan. If you carry out the same procedure as in Japan (e.g., Additional 1 GB Option), use at the normal data rate will become possible. If the data volume exceeded 30 GB using Sekai Sonomama Giga during subscription to a billing plan for which provision started in or after March 2020 (total in combination with the paired line when subscribed to 5G Data Plus or Data Plus), the data rate when using Sekai Sonomama Giga will be limited until the end of the current month. For details on the data rate limit, please visit the DOCOMO website. Customers who have applied for Sekai Sonomama Giga cannot use Sekai Giga Shihodai. Please visit the DOCOMO website for information on how to use Sekai Sonomama Giga, notes of usage, supported countries and regions, etc.

[Sekai Sonomama Giga] • After activation, flat-rate charge will be incurred even in the case you do not use data communications. • When using in countries and regions where Sekai Sonomama Giga is not supported, Sekai Sonomama Giga will not apply to data communications used there and charges may become high. In addition, data communications will not stop automatically after start of use. • When you cancel the subscription to Sekai Sonomama Giga and use Sekai Giga Shihodai within the use time of Sekai Sonomama Giga, both the flat-rate charge of Sekai Sonomama Giga and data communications charges of Sekai Giga Shihodai will be incurred. [Sekai Giga Shihodai] • Subscription to an Internet connection service, such as sp-mode or i-mode is required. [About Sekai Sonomama Giga and Sekai Giga Shihodai] • When you use a smartphone, docomo Feature Phone (sp-mode), or other devices overseas, large amounts of data may be exchanged when the versions of software are updated, applications are used, and functions automatically perform communications in the background. • Communications allowances included in billing plans, etc. cannot be applied to the Sekai Sonomama Giga flat-rate charge or Sekai Giga Shihodai communications charges.

▲ For overseas use, you need to apply for WORLD WING and have a WORLD WING supported model. • WORLD WING voice/data communications charges are not subject to the various discount services for domestic communications within Japan.

Apply online: Application can be made by smartphone, feature phone, and/or PC (My docomo) from ドコモオンライン手続き (docomo Online Procedures).

Apply by phone: The subscriber must call in person. Please call the docomo Information Center at 151 (for Japanese) or 0120-005-250 (for English, Spanish, Portuguese, or Chinese).

• Screens are for illustrative purposes and may differ slightly from actual screens. • Voice/data communications charges and content purchase charges may apply separately. • Some conditions and other details of each service differ depending on the model. • Even if your device is supported, some services may not be available depending on the model and operating system version of the device.

For latest information, please visit the DOCOMO website.

* Consumption tax will not be added for the voice/data communications charges of international services.

* For details on the provision conditions for ahamo customers, please visit the DOCOMO website or ahamo website.



(in Japanese only)

Customers who purchased models released after September 2022†

Smart Anshin Hoshou

Monthly charge (Specified by DOCOMO depending on the device used)

¥330 - ¥1,720

• No monthly charge for the Keitai-Osagashi Service
• Application required

† If you purchased a model released before September 2022, please refer to Mobile Device Protection Service on the DOCOMO website.

• A subscription of this service is possible even without a DOCOMO line subscription, and even with a model from another carrier but only when newly subscribing. Please visit the DOCOMO website because the applicable models and some service details differ. • Applications must be made within 14 days of the purchase date of the applicable device or the date of the line subscription for the device from another carrier. • Compensation for loss or theft cannot be provided unless the "Find My" setting is turned "On" for iPhone.



Protection for your device

Replacement phone delivery

✓ When trouble¹ occurs, replacement phone² will be delivered³ within 2 days.⁴

¥275,990⁵

Change your device at cost price

Save

¥263,890!

¥12,100

Replacement available

Without protection

With protection

Support for repair charges

✓ Support for some repair charge

Up to ¥100,100

Repair charge⁷

¥94,600

Basic charge for troubleshooting

¥5,500⁶

Without protection

Save

¥96,800!

Up to ¥3,300

Repair charge

Without protection

With protection

• Data is correct as of January 14, 2025. • In the case of a Galaxy Z Fold6 256 GB SC-55E. 5. Reference price in DOCOMO Online Shop 6. If you do not have protection you will need to pay a basic charge for troubleshooting of ¥5,500 (incl. tax) in addition to the repair fee. Fees will vary depending on your device model. 7. Example of display repair by DOCOMO. • See the DOCOMO website for details about eligible devices, conditions for protection, charges, and other service information.

○ Charges⁸ ¥5,500 - ¥12,100

• Charges vary depending on your device. • If your phone is a docomo Certified (docomo certified reused product) phone, the charge is ¥4,400. • If you are carrying out procedures online, you are eligible for 10% off the charge.

Ienaka Kiki Hoshou^{9, 10}
Membership privileges

✓ Compensation for digital devices connected to the Internet in your home
✓ For example, receive up to ¥70,000¹¹ for a PC

• Compensation is limited to two claims a year. • The compensation start date is the 15th day from the start date of the service contract.

Sumaho Fusei Kessai Hoshou^{9, 12}
Membership privileges

✓ Compensation up to ¥1 million for unauthorized use of QR Code payment in Japan¹³

• You will be compensated for the amount that exceeds the compensation range of the settlement company. • Compensation is limited to one claim a year. • The compensation start date is the day after the date of the service contract.

Keikouhin Hoshou mini
Membership privileges

✓ Your belongings are also safe when on the go! You can apply for Keikouhin Hoshou mini free of charge.

• Customers must apply online separately within 14 days of the start date of Smart Anshin Hoshou. • Compensation coverage is for one year from the compensation start date. • Only customers who are 18 to 70 years old and have a docomo account in their personal name can apply.



(in Japanese only)

Applications and inquiries

Dedicated number for DOCOMO mobile phones (toll free)

From a landline phone, etc.

Smart Anshin Hoshou Center
[Open: 9:00 am to 8:00 pm (year-round)]#8936
(in Japanese only)

• Not available from a landline phone, etc.

☎ 0120-189-360

• May not be accessible from some IP phones.

You can also apply for AppleCare+ for iPhone or AppleCare+ for iPad when purchasing an iPhone or iPad.

Check here for details regarding AppleCare+ for iPhone.



Check here for details regarding AppleCare+ for iPad.



Handset Data Recovery Service

Now online reception available¹⁴

iPhone

iPad

Smart-phone

Tablet

docomo Feature Phone (sp-mode)

15

15

• Application required

At times when it won't turn on, can't operate, but you need to retrieve the data.

Point 1

We accept iPhone (models sold in Japan) and older models.

• Application will be accepted even without a DOCOMO mobile phone line subscription (shop reception only).

14. A subscription to sp-mode is required. 15. Only supported with online reception. • Data recovery may not be possible or only partial recovery may be possible depending on the condition of the mobile device submitted for recovery (exposed to water, damaged, locked, etc.) or the size of the data, etc. • Recoverable data will differ depending on the model or OS you use. Visit the DOCOMO website for details. • Some data is not covered by this service (downloaded data, IC card data of an "Osafu-Keitai" handset, etc.). • The mobile device is disassembled in the process of data recovery service. Therefore, regardless of whether recovery is successful or not, after the service is complete, the mobile device submitted will be completely disassembled to enable DOCOMO to reuse parts that are reusable. The mobile device submitted will not be returned. Also, DOCOMO will promptly dispose of all information acquired through the process of implementing this service and not disclose or leak the information to third parties.

Point 2

For peace of mind, there's no charge when data cannot be recovered.

Point 3

Data recovery for mobile devices exposed to water, damaged, etc.

Online Repair Application Service

Smart-phone

Tablet

docomo Feature Phone (sp-mode)

PC

• Application required
• Apply online (excluding via i-mode)
• Apply by phone

Repairs without visiting a shop

No need to visit a docomo Shop/d garden. Requests for repairs are accepted 24 hours a day. A replacement device will arrive as early as the next day.

• Requests for repairing accessories are not accepted. Also, some models cannot be accepted for repairs. • This service may not be available due to system maintenance, etc. • The delivery address is limited to within Japan.

For details on Online Repair Application Service:

From a PC, etc. ホーム (www.docomo.ne.jp) ▶ お客様サポート (Customer support) ▶ 故障・修理 (Malfunction/repair) ▶ 修理・交換のお申込み (Request repair/replacement) ▶ 修理のお申込み (Request repair) ▶ Androidスマホ・タブレット/ドコモケータイの修理お申込み (Request Android phone/tablet/docomo Feature Phone repair) ▶ オンライン修理受付サービス (Online Repair Application Service)

[Smart Anshin Hoshou] 1. Loss or theft of your own device purchased from another carrier is not subject to compensation. 2. A device that has been collected from another customer by DOCOMO, repaired, and had parts replaced, and then reset to the same state as a new product. 3. Compensation is limited to two claims a year. The number of available claims will not be reset even if you change between Mobile Device Protection Delivery Service, Mobile Device Protection Service, Mobile Device Protection Service for iPhone & iPad, and Smart Anshin Hoshou. For details, please refer to the DOCOMO website. 4. May take 3 or more days depending on factors such as the delivery destination, application timing, and your subscription details. 8. A separate fee will be charged if you need a docomo UIM Card or docomo eSIM Card issued or your eSIM changed. 9. Tokio Marine & Nichido Fire Insurance Co., Ltd. is the underwriter for Ienaka Kiki Hoshou and Sumaho Fusei Kessai Hoshou covered under Smart Anshin Hoshou. 10. If you apply for three or more Smart Anshin Hoshou subscriptions under the same corporate name, you are limited to six claims within the most recent year, regardless of the number of subscriptions. 11. As the upper limit varies depending on the device, check the DOCOMO website for details. 12. You may only use this service once per year. The maximum coverage per use is ¥1,000,000. If you have applied for five or more Smart Anshin Hoshou subscriptions under the same corporate name, you are limited to a maximum of five claims per year regardless of the number of subscriptions, with the total maximum amount of compensation being ¥5,000,000. 13. Limited to credit cards and bank accounts issued in Japan. Some types of problems, etc. may not be covered. <For iPhone/iPad> • This service cannot be subscribed to together with AppleCare+ for iPhone or AppleCare+ for iPad sold by DOCOMO.

For notes regarding after-sales service, please visit the DOCOMO website.

Apply online: Application can be made by smartphone, feature phone, and/or PC (My docomo) from ドコモオンライン手続き (docomo Online Procedures).

Apply by phone: The subscriber must call in person. Please call the docomo Information Center at 151 (for Japanese) or 0120-005-250 (for English, Spanish, Portuguese, or Chinese).



Disaster Message Board Service

iPhone

iPad

Smart-phone

Tablet

docomo Feature Phone (sp-mode)

sp-mode required

docomo Feature Phone (i-mode)

i-mode required

PC

• No packet charges³

Disaster Kit



This service allows you to post and check safety status information in the event of large-scale disasters such as earthquakes of lower six intensity or greater.

Posting and checking messages

From a smartphone/tablet
Disaster Kit (Disaster Kit) ▶ 災害用伝言板 (Disaster Message Board) ▶ 安否の登録/確認 (Post/check safety status)
dimenu ▶ 災害用安否確認 (Safety Confirmation) ▶ 災害用伝言板 (Disaster Message Board) ▶ 安否の登録/確認 (Post/check safety status)

From a docomo Feature Phone (i-mode)
☰ Menu ▶ 災害用安否確認 (Safety Confirmation) ▶ 災害用伝言板 (Disaster Message Board) ▶ 安否の登録/確認 (Post/check safety status)

From a docomo Feature Phone (sp-mode)
Press the menu key ▶ あんしん (Peace of mind) ▶ 災害用伝言板 (Disaster Message Board)

Safety status information posted from non-DOCOMO mobile phones and PHS phones can also be checked.

● Disaster Message Board can be accessed only during service availability. 3. Charges apply when connecting to another company's disaster message board or accessing Disaster Message Board from overseas.



All Areas Disaster and Evacuation Information

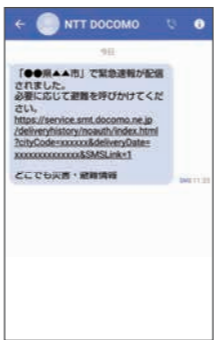
iPhone

iPad

Smart-phone

Tablet

docomo Feature Phone (sp-mode)

• Application not required
• No monthly charge⁴

All Areas Disaster and Evacuation Information is a service to receive a notification by SMS when disaster, evacuation, and other related information is delivered in preregistered areas. In addition, you can check the disaster, evacuation, and other related information delivered for anywhere in Japan on the webpage.

- From a smartphone/tablet
災害用キット (Disaster Kit) ▶ どこでも災害・避難情報 (All Areas Disaster and Evacuation Information)
- From a docomo Feature Phone (sp-mode)
dmenu ▶ 50音順一覧へ (See list in Japanese alphabetical order) ▶ どこでも災害・避難情報 (in Japanese only)

4. Packet communications charges apply when viewing the delivery history for anywhere in Japan and when registering the areas for which to receive information.

You can try out Disaster Message Board Service.⁵

Check

- The 1st and 15th of every month
- Three days at New Year's
- Disaster Prevention Week
- Disaster Prevention and Volunteer Week

Disaster Message Board Service

From a smartphone/tablet
dmenu ▶ すべてのサービス (Full list of services) ▶ 災害情報 (Disaster information) ▶ 災害用安否確認 (Safety Confirmation) ▶ 災害用伝言板 (Disaster Message Board) ▶ 災害用伝言板体験サービス (Disaster Message Board Trial Service)

From a docomo Feature Phone (i-mode)
☰ Menu ▶ ドコモHP (DOCOMO website) ▶ 災害用伝言板 (Disaster Message Board) ▶ 体験サービスのご案内 (Information on trial services) ▶ 英語版はコチラ (English version) (English version available here [English version])

From a docomo Feature Phone (sp-mode)
Press the menu key ▶ あんしん (Peace of mind) ▶ 災害用伝言板 (Disaster Message Board) ▶ 災害用伝言板体験サービス (Disaster Message Board Trial Service)

5. The trial service may not be available when a real disaster occurs.



Area Mail Disaster Information Service

iPhone

Smart-phone

Tablet

docomo Feature Phone (sp-mode)

docomo Feature Phone (i-mode)

• No communications charges

Disaster Kit

Earthquake early warnings, tsunami warnings, and disaster and evacuation information can be received free of charge on supported models.

About earthquake early warnings

Earthquake early warnings issued by Japan Meteorological Agency can be received in areas expected to experience strong tremors (seismic intensity 4 or greater or long-period ground motion with an intensity of 3 or greater) when an earthquake with a maximum estimated seismic intensity of lower five or greater or long-period ground motion with an intensity of 3 or greater occurs.



About tsunami warnings

Tsunami warnings issued by the Japan Meteorological Agency can be received. In the event of a tsunami with a height of about 1 meter or greater, tsunami warnings can be received in areas in which the tsunami may cause a disaster.



About disaster and evacuation information

Information on natural disasters and various associated information related to the safety of residents can be received, such as information on evacuation distributed by national and regional public institutions.



E-mail address registration is not necessary for Area Mail

If you have an Area Mail supported model, you can receive Area Mail in any area that early warnings are distributed without having to register an e-mail address, so you can even obtain emergency information while you are out or away on a trip.

See here for details on supported models, usage images, and other information.

From a smartphone/tablet/docomo Feature Phone (sp-mode)

災害用キット (Disaster Kit) ▶ 緊急速報「エリアメール」 (Area Mail Disaster Information Service) ▶ エリアメール (Area Mail)

From a docomo Feature Phone (i-mode)

☰ Menu ▶ ドコモHP (DOCOMO website) ▶ サービス・機能 (Services/functions) ▶ いつでもあんしん (Peace of mind at all times) ▶ 災害時/緊急速報「エリアメール」 (In the event of disaster/Area Mail Disaster Information Service)

• No packet charges⁶

• Visit the DOCOMO website for details on the municipalities that have started distributing Area Mail (disaster and evacuation information), supported models, notes, and other information. 6. Charges apply when accessing from overseas.

[Disaster Message Board Service] 1. Supported only with browser version. 2. From your computer, it is only possible to check messages.

For notes regarding after-sales service, please visit the DOCOMO website.

• Screens are for illustrative purposes and may differ slightly from actual screens. • Separate communications charges may apply. • Some conditions and other details of each service differ depending on the model. • Start of content provision, content details, etc. may change without notice. • Even if your device is supported, some services may not be available depending on the model and operating system version of the device.

For information on service compatibility, please visit the DOCOMO website.

• For details on the provision conditions for ahamo customers, please visit the DOCOMO website or ahamo website.

What you need when signing a subscription in person

As of February 2025

New subscription

The applicant needs to be the subscriber of the new subscription when applying under an individual name.

1 Original personal identification documents of the subscriber, etc.

Initiatives to prevent improper use of mobile phones

See here for details ▶



	Japanese driver's license ¹	Individual Number Card (My Number Card) ²	Government-issued identification booklet for the physically challenged (Shintai Shogaisha Techo) Government-issued welfare booklet for the mentally ill (Seishin Shogaisha Hoken Fukushi Techo; or sometimes referred to as Shogaisha Techo)	Government-issued identification booklet for the mentally challenged (Ryoiku Techo)	Residence card + foreign passport ³ + additional document ⁴	Identification document of minor ⁵	Letter of consent from legal parent or guardian
Individuals (adults)	Any one or a combination of these documents						
Individuals (minors) ⁶	Any one or a combination from among the legal parent's or guardian's documents.					●	●

1. Must be issued by a prefectural or metropolitan Public Safety Commission. International driver's licenses are not accepted. 2. DCOMO will not for any purpose acquire or retain your My Number. 3. If your status of residence is "permanent resident," your foreign passport is not required. 4. To apply for payment with a credit card or a bank card, additional document is not required. 5. "Identification documents" are the same as for "Individuals (adults)" above (no additional documents required). For minors, a Japanese Health Insurance Certificate (or a confirmation of eligibility for health insurance) and Certificate of Residence (Juminhyo) can be accepted only when the above "identification documents (no additional documents required)" cannot be prepared (DCOMO will never ask for or store the insurer's number or the insured person's reference code, number, or branch number (including QR code)). 6. For a minor in elementary school or younger, the application must be made under the name of a legal parent or guardian. • All identification document must be valid and show the name, date of birth, and current address. (Documents that do not show the expiry date must have been issued within the last three months.) The current address must be printed or written in pen or another medium that cannot be erased. In addition, when identification documents are presented, DCOMO will confirm that they are those of the individual concerned. Please be aware that even if you present the identification documents listed in the table above, you may be asked to present other identification documents or supporting documents. • In the case of Japanese driver's license, government-issued identification booklet for the physically challenged (Shintai Shogaisha Techo), government-issued welfare booklet for the mentally ill (Seishin Shogaisha Hoken Fukushi Techo), Government-issued identification booklet for the mentally challenged (Ryoiku Techo), even if it shows the old address, the application will be accepted if one of the additional documents is presented. • No matter how the name may be on identification documents, the subscriber's name will be the name that was registered at the time of application. • Foreign residents are required to present documents that confirm their period of stay in Japan in addition to their identification documents. • A debit card is handled as a bank card. • In addition to the above, please contact a docomo Shop/d garden or the docomo Information Center for the required identification documents for subscriptions under the name of a corporation. Visit the DCOMO website for the latest information.

[Additional documents] Utility receipt or Certificate of Residence (Juminhyo) without Individual Number (social security and tax number) printed on it

- Additional documents need to have been issued within the last three months, and must show the current address and be in the name of the subscriber.
- Utility receipts are limited to those for electricity, gas, water, etc., bearing a receipt stamp and notices of automatic payment by bank transfer showing the issue date (date of automatic payment).

Requirements for procedures to pay your monthly bill

Provide any one card (cardholder's name should be that of the subscriber)

Credit card **Bank card**

(Some stores do not accept bank cards. Also, the bank cards of some financial institutions cannot be used.)

- Monthly payments can be made with one of the credit cards listed below.



If the subscriber does not have any of the above, a bankbook plus the seal registered at the bank are required.

- For minors, if a bank card, etc. under the subscriber's name cannot be submitted, please submit the bank card, etc. of the legal parent or guardian with the legal parent or guardian present. When paying by credit card or direct debit in the name of a family member or legal representative of the subscriber, regardless of whether the subscriber is a minor or an adult, a document showing that he or she is a family member or legal representative, and a payment holder's letter of consent are required. • If the subscriber/the subscriber's family member/legal representative makes a lump-sum payment for a line currently under contract as a representative line, a letter of consent from the payment holder is not required. • Foreign residents must make payments with a credit card in the name of the subscriber if the Individual Number Card (My Number Card) or Basic Resident Registration (Jumin Kihon Daichou) Card (with subscriber's photo) will expire in less than three months or the remaining period of stay on the residence card is less than three months.

2 Identification documents for user (if the user is not the subscriber)

When registering a person other than the subscriber as the user, a document (copy is acceptable) verifying the name and date of birth of the user is required. In an effort to ensure safe and secure Internet use for minors, subscribers are asked to cooperate in providing information on the user.

3 Necessary fees

- A contract handling fee: ¥4,950
(Contract handling fee of ¥4,950 will be included in the following month's usage charges. No fee applies if using the docomo Online Shop.)
- Cost of the device, etc.
 - The following customers may be required to pay a deposit of an amount determined by DCOMO (max. ¥100,000/contract (non taxable), interest free) at the time of subscription. Furthermore, subscriptions requiring deposits are not eligible for the DCOMO installment payments option to pay for the cost of the device.
 - Those applying for multiple contracts (more than a certain number determined by DCOMO) within a fixed period.
 - Those with unpaid charges at other mobile phone, PHS, or satellite mobile phone carriers, etc.

Switch to DCOMO without changing your phone number! If you wish to use MNP, check the following page.

Changing models

4 Your current device (including the docomo UIM Card/docomo eSIM Card)

5 Necessary fees

- Registration handling fee: ¥4,950
(Registration handling fee of ¥4,950 will be included in the following month's usage charges. No fee applies if using the docomo Online Shop.)
- Cost of the new device

There will be a contract handling fee of ¥4,950 (free of charge in the case of the docomo Online Shop) if the communications method will be changed.

- When applying at a shop, you will be asked to verify that you are the subscriber by showing the phone purchase confirmation screen on your current device, presenting identification documents, etc.
- When registering a person other than the subscriber as the user, a document (copy is acceptable) verifying the name and date of birth of the user is required. In an effort to ensure safe and secure Internet use for minors, subscribers are asked to cooperate in providing information on the user.

Application by a representative

When an application will be made by a representative, also prepare the following in addition to the above.

New subscription	<ul style="list-style-type: none"> In the case of a new subscription, an application can only be accepted from a family member of the subscriber. 1 2 3 above + letter of attorney + identification documents of representative (family member) + documents to verify that family member* <p>*Family Register (Koseki Tohon), Certificate of Residence (Juminhyo) without Individual Number (social security and tax number) printed on it, etc.</p>
Changing models	1 2 4 5 above + letter of attorney + identification documents of representative

A letter of attorney and letter of consent can be downloaded from the DCOMO website.



◆ The identification documents of the representative must comply with the documents of 1 above.

• Separate communications charges may apply. • Some conditions and other details of each service differ depending on the model. • Even if your device is supported, some services may not be available depending on the model and operating system version of the device.

For information on service details, please visit the DCOMO website.

Customers applying for DCOMO installment payments [individual credit purchase brokerage contract/installment sale contract] at the time of new subscription or device model change

- The applicant needs to be the subscriber of the contract when applying for a contract with the DCOMO installment payment option under an individual name. Applications made by a representative (excluding members of the subscriber's family) are not accepted.
- At the time of application, please bring the identification documents listed in the table on p. 13.
- Monthly payments must be made by automatic payment by bank transfer or credit card. If payments are not made by automatic payment, a separate application to change the payment method is necessary. (See "Requirements for procedures to pay your monthly bill" on p. 13.)
 - If you make a new mobile phone subscription and use the installments at the same time, payments must be made by automatic payment by bank transfer (generally, a bank card needs to be presented and the PIN needs to be entered at the shop) or credit card, or an application needs to be made for the single billing service with an existing line for which there is a proven track record of making payments.
- Applications for DCOMO installment payment are screened.
- Foreign residents are required to present their residence card or foreign-issued passport (if your status of residence is "permanent resident," you are not required to present your foreign-issued passport). If the expiry date on the residence card is before the end of the installment payment contract period or you are unable to present your passport issued by your foreign country, the application for DCOMO installment payments may be rejected.
- When an application is made for an individual credit purchase brokerage contract, the subscriber's personal credit information is acquired from and provided to the designated credit information agencies specified by the Ministry of Economy, Trade and Industry based on the stipulations of the Installment Sales Act. For other notes, please visit the DCOMO website.
- If the transaction constitutes a specific contract stipulated in the Installment Sales Act, such as door-to-door sales and other sales transactions, an application cannot be made for an individual credit purchase brokerage contract.

Switch to DCOMO without changing your phone number! MNP (Mobile Number Portability) applications accepted!

How to apply for MNP

There are two methods for MNP: the One-Stop Method and the Two-Stop Method.

● One-Stop Method

If you apply online, you can conveniently use the One-Stop Method, which allows you to complete MNP by simply applying to your new carrier. Please make sure that the carrier you are transferring from supports One-Stop MNP and then apply through the docomo Online Shop.

● Two-Stop Method

Check here for One-stop service providers (in Japanese only)



Check here for the docomo Online Shop (in Japanese only)



1 Obtain an MNP reservation number

As of February 2025

Apply for a MNP reservation with your current carrier and receive an MNP reservation number.

For information on how to apply, inquire at a service counter or the call center, or check the website of your current carrier.

	By phone	From the carrier's website
au/ Okinawa Cellular	0077-75470 (9 a.m. to 8 p.m.)	<ul style="list-style-type: none"> Mobile phone (feature phone) [24 hours] EZweb TOP → auお客さまサポート (au customer support) → 申し込み/変更する (Apply/change) → 携帯電話番号ポータビリティ (MNP) (Mobile Number Portability [MNP]) Smartphone/PC [24 hours] My au TOP → スマートフォン・携帯電話 (Smartphone/feature phone) → ご契約内容/手続き (Contract content/procedure) → お問い合わせ/お手続き (Inquiry/procedure) → MNPご予約 (MNP reservation)
UQ mobile	0120-001-659 (9 a.m. to 8 p.m.)	<ul style="list-style-type: none"> Smartphone/PC [9:30 a.m. to 8:30 p.m.] UQ Mobile website TOP → Myポータル (My portal) → ご契約内容 (Subscription details) → 契約一覧照会/変更 (List/change subscriptions) → 詳細へ (Go to details) → 他社へ乗り換え (Switch to another carrier)
SoftBank	¥5533 from a SoftBank phone or 0800-100-5533 from a landline phone, etc. (9 a.m. to 8 p.m.)	<ul style="list-style-type: none"> Smartphone/PC [9 a.m. to 8 p.m.] SoftBank website → スマートフォン・携帯電話 (Smartphone/mobile phone) → サポート (Support) → 解約・のりかえ (MNP/番号移行) (Cancellation/switching (mobile number portability [MNP]) → のりかえ (MNP/番号移行) のお手続き方法: 他社へのりかえ (Procedure to switch to another carrier (mobile number portability [MNP]) → MNP予約番号の発行方法 (MNP reservation number issuance procedure) → ウェブ: My SoftBankでお手続き (Procedure from web: My SoftBank)
Y!mobile	0800-222-8449 (9 a.m. to 8 p.m.)	<ul style="list-style-type: none"> Smartphone/PC [9 a.m. to 8 p.m.] My Y!mobileログイン (My Y!mobile login) → 契約確認 変更 (Check/change subscription) → 関連メニュー (Related menu) → MNP予約関連手続き (MNP reservation procedure)
Rakuten Mobile	050-5434-4653 (9 a.m. to 5 p.m.)	<ul style="list-style-type: none"> Smartphone/PC [24 hours] Rakuten Mobile TOP → 3-line menu at top right of screen → my楽天モバイル (my Rakuten Mobile) → 契約プラン (Subscription plans) → 各種手続き (Various procedures) → 他社への乗り換え (MNP予約番号取得) (Switch to another carrier [obtain MNP reservation number])

• Phone numbers and other information may change. Please inquire with the relevant carrier for details.

2 Visit a DCOMO dealer or docomo Online Shop

Bring your MNP reservation number and apply for a new contract

Application accepted at all DCOMO dealers

● Items required

MNP reservation number issued at the time of the reservation procedure and documents necessary for a new contract, etc.

• The reception hours for MNP procedures are generally from 9 a.m. to 8 p.m., due to links between the systems of carriers. However, times may vary depending on the store. Please contact the store for details. Applications are accepted 24 hours a day at the docomo Online Shop.

Your MNP reservation number is valid for 15 days including the day of reservation.

Notes when switching from other carriers to DCOMO via MNP

- Length of use will be reset.
- The e-mail address may change.
- Points issued by another carrier may become invalid.
- When you are subscribed to a billing plan with a fixed period subscription or a discount service, etc., a cancellation charge may be incurred depending on the timing of cancellation etc. Please note that your contract with the other carrier will be cancelled when the contract procedure with DCOMO completes.
- A handling fee may apply when transferring from other carriers.
- Downloaded content and e-money may not be able to be transferred in some cases.
- MNP procedures do not apply to satellite mobile phone services, services exclusive to data communications, etc.
- As a rule, the subscriber from the previous carrier needs to be the same subscriber with DCOMO.

Prevention of improper use of devices

The network restriction function may be activated in the case of an improper subscription or a device obtained by improper means.

● What is the network restriction function?

This is a function where, by registering the unique number (serial number) of the device in DCOMO's system, restrictions can be applied through the network to prevent the use of voice and data communications (including incoming calls) from that device.

● Applicable devices

- Devices obtained illegally from a docomo Shop/d garden or other retailer by theft (burglary) or by carrying out a scam or other criminal activity.
- Devices obtained by presenting false identification documents, including false information (name, address, date of birth, etc.) in the application form, or other fraudulent means when the contract was concluded.
- Old devices that became applicable for compensation under Mobile Device Protection Service or Smart Anshin Hoshou Service.
- Device for which an obligation for payment (including liability of penalty for installment payments or device discount) has not been fulfilled, or for which there is a high possibility that it will not be fulfilled.
- Be careful when purchasing a used device from an auction or other secondhand market because network restrictions cannot be cancelled once they have been placed on a device. Restrictions placed on usage due to not fulfilling an obligation will be cancelled within the two days once DCOMO confirms payment of the outstanding amount.

Check here for applicable devices



(in Japanese only)

• Even if your device is supported, some services may not be available depending on the model and operating system version of the device.

• For details on the provision conditions for ahamo customers, please visit the DCOMO website or ahamo website.